**GODLY GEORGE**

1109 Knorr St, Philadelphia PA, 19111 | (267)-591-5321 | godly.mg2@gmail.com | **Valid Green Card**

**SUMMARY**

Software Engineer with experience in software implementation, architecture design, functional testing and user acceptance testing. Supportive and enthusiastic team player dedicated to efficiently resolving project issues.

**SKILL HIGHLIGHTS**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| * HTML | * CSS | * Javascript | * JQuery | * Django |  |  |  |  |  |  |  |  |  |
| * React | * Node | * Express | * Groovy | * PHP |  |  |  |  |  |  |  |  |  |
| * SQL | * MySQL | * Mongo | * Oracle | * Bootstrap |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |

**EXPERIENCE**

**Application Support Analyst**  III May 2018 - Present

**Yoh Services (***Contractor for)* **PJM.** – Norristown, PA

* Support and maintenance of Opentext Content server (Cera), Structured Publishing, Axelerate and DocuSign.
* System monitoring of Admin, Archive, Email servers and supporting Cera administration tasks including creating livelink reports, webreports, monitoring of system errors and storage space.
* Performed software application and DR testing to ensure business readiness following failover.
* Designed and built Cera Workflows using AnswerModules for teams - Dispatch and stakeholders.
* Successfully executed upgrade of Content server to 16.0.8 including installation of patches and core modules.
* Consulted regularly with customers on project status and technical issues.
* Prepared detailed reports concerning project specifications and activities.
* Collaborated closely with other teams to develop robust solutions for document accessibility.

**Application Support Analyst / Business Analyst** September 2012 - January 2018

**Alessa Medical & Scientific Equipment Co.** – Kuwait

* Installed, designed, maintained and supported the Laboratory Information Management System (LIMS) for various government and private clients including Kuwait National Petroleum Company.
* System Administration including role-based security, account creation, table design and data import.
* Created SQL/Oracle Tables, Views, and Triggers to allow the integration with other applications.
* Developed software solutions by conferring with users, system study, data usage, and work processes.
* Created application reports with reporting tools like Jasper Studio & Crystal Reports using database queries.
* Enhanced users understanding by conducting pre-implementation training sessions and materials.
* Consulted regularly with customers on project status and technical issues.
* Prepared detailed reports concerning project specifications and activities.

**Computer Hardware & Network Technician** December 2011 - June 2012

**Info Solutions** – Kerala, India

* Setup hardware, installed and configured windows software and drivers
* Performed basic client side network troubleshooting.
* Maintained and Installed Windows Servers and Managed Active Directory for clients.

**Technical Support Officer** June 2010 - November 2011

**HCL Technology Ltd. –** Chennai, India

* Researched, diagnosed, troubleshot and identified solutions to resolve system issues.
* Troubleshot system failures or bugs and provide solutions to restore functionality.

**EDUCATION**

**Full Stack Web Development Bootcamp**

**University of Pennsylvania, Philadelphia, PA** September 2018 - April 2019

**Bachelor of Technology (B.Tech) in Computer Science and Engineering** July 2006 - June 2010

**Kerala University –** Kerala, India.